

3.0 Minutes – November 9, 2017

Moved by Chris Stunick

Seconded by Rose Marsden

RESOLVED THAT the minutes of November 9, 2017 be approved as circulated.

4.0 Business Arising:

4.1 Staff shared prioritized themes for access and navigation (those that help and those that create obstacles).

4.2 In the group, LHIG members went through the themes and provided feedback on the following questions:

- How do we make those things that contribute to a positive health care journey more consistent across the system?
- How do we address those issues that create obstacles to good access, care, and navigation of a health care journey?

5.4 Next steps

5.0 Other business:

5.1 LHIG members had an opportunity to share their ideas for future topics

5.2 Feedback/Use of LHIG input – written report to be shared at March meeting

5.3 Date for next meeting – Monday, March 5, 2018

5.4 Meeting evaluation

6.0 Meeting adjourned at 7:50pm