

River East and Transcona LOCAL HEALTH INVOLVEMENT GROUP

- DATE: Thursday, October 19, 2017
- TIME: 5:30pm dinner, 5:45 meeting started
- PLACE: Access River East 975 Henderson Hwy
- **PRESENT: LHIG Members:**

Janelle Blaikie Emma Durand-Wood Birgit Hartel Ben McGillivary Bob McIntyre January Melillo Reetul Patel Marco Pena Aiman Syed

WRHA Support to LHIGs

Karen Dunlop, Chair, WRHA Board Donna Jacobs, Team Manager Colleen Schneider, Manager, LHIGs

Regrets:

Beth Fernandes Jamie Mann Deb Vanance, Community Area Director, River East and Transcona

1.0 Call To Order

Colleen called the meeting to order at 5:50pm. Members introduced themselves and participated in an ice-breaker.

2.0 <u>Agenda – October 19, 2017</u>

Moved by Ben McGillvarySeconded by Marco PenaRESOLVED THAT the agenda of October 19, 2017 be approved as circulated

3.0 <u>Minutes – March 13, 2017</u>

Moved by Emma Durand-WoodSeconded by Birgit HartelRESOLVED THAT the minutes of March 13, 2017 be approved as circulated

4.0 <u>New Business:</u>

- 4.1 Staff introduced the topic Access and Navigation of the Health Care System provided a background on why it is important to provide feedback on this during system transformation. The Board Chair shared comments on the importance of this topic for the WRHA Board.
- 4.2 LHIG members took part in patient journey mapping exercise to share their experience accessing and navigating health services
- 4.3 Staff invited each member to share their patient journey. They were asked to consider what worked well for them and where they experienced challenges. They were also asked to consider what equity issues could be experienced.
- 4.4 Staff shared what the next steps would be in this exploration of this topic.

5.0 <u>Other business</u>:

- 5.1 Co-Chairs for 2017-18 Year of Meetings Motioned by Bob McIntyre Seconded by Janelle Blaikie that Jan M Melillo, Marco Pena, Aiman Syed, and Ben McGillvary serve as Co-Chairs for the River East and Transcona LHIG for the 2017-18 year of meetings
- 5.2 Staff shared an update on changes happening in the health care system
- 5.3 Staff shared examples of recent use of LHIG input in the region
- 5.4 LHIG members were invited to share their ideas for potential future topics
- 5.5 Staff let members know about WRHA's Annual General Meeting Friday, October 27th at 11:30am at Grace Hospital.
- 5.6 November meeting date was determined by members Thursday, November 16, 2017 at Access Transcona.
- 5.7 Aiman was concerned about newcomers not understanding changes happening in the health care system. She shared that participants in her EAL class had thrown away the info that the WRHA had mailed out. They are worried and fearful. Colleen to work with Aiman to discuss and plan an approach to sharing information with newcomer community.
- 5.8 Members completed the meeting evaluation
- 6.0 The meeting was adjourned at 8:07pm.