



River Heights and Fort Garry LOCAL HEALTH INVOLVEMENT GROUP

DATE: **Tuesday, October 24, 2017**
TIME: 5:30pm dinner, 5:45 meeting started
PLACE: **Access Fort Garry – 135 Plaza Drive**

PRESENT: LHIG Members:
Deloris Ankrom
Subas Dahal
Sharon Dainard
Roni Dhaliwal
Sarah Gravelines
Gloria Matskiw
John Milne
Anu Okunnu
Carly Sallows-Harrie
Pete Sarsfield
Ernie Schade
Bob Thompson
Bridget Whipple
Richard Whitbread

WRHA Staff and Volunteer Support to LHIGs
Natalie Imbrogno, Team Manager
Colleen Schneider, LHIG Manager

Regrets:
Timi Ojo
Dana Rudy, Community Area Director
Ray Troughton

Not in Attendance:
Jite Ola-Ogundipe

1.0 Call To Order

Colleen called the meeting to order at 5:50pm. Members introduced themselves and participated in an ice-breaker.

2.0 Agenda – October 24, 2017

Moved by Bob Thompson

Seconded by Pete Sarsfield

RESOLVED THAT the agenda of October 24, 2017 be approved as circulated.

3.0 Minutes – March 8, 2017

Moved by Deloris Ankrom

Seconded by Ernie Schade

RESOLVED THAT the minutes of March 8, 2017 be approved as circulated.

4.0 New Business:

4.1 Staff introduced the topic – Access and Navigation of the Health Care System – provided a background on why it is important to provide feedback on this during system transformation. The Board Chair shared comments on the importance of this topic for the WRHA Board.

4.2 LHIG members took part in patient journey mapping exercise to share their experience accessing and navigating health services

4.3 Staff invited each member to share their patient journey. They were asked to consider what worked well for them and where they experienced challenges. They were also asked to consider what equity issues could be experienced.

4.4 Staff shared what the next steps would be in this exploration of this topic.

5.0 Other business:

5.1 Co-Chairs for 2017-18 Year of Meetings

Motioned by Carly Sallows-Harrie Seconded by Sharon Dainard

That Bridget Whipple, Bob Thompson, and Anu Okunnu serve as Co-Chairs for the River Heights and Fort Garry LHIG for the 2017-18 year of meetings

5.2 Staff shared an update on changes happening in the health care system

5.3 Staff shared examples of recent use of LHIG input in the region

5.4 LHIG members were invited to share their ideas for potential future topics

5.5 Staff let members know about WRHA's Annual General Meeting – Friday, October 27th at 11:30am at Grace Hospital.

5.6 November meeting date was determined by members – Tuesday, November 21, 2017 at Access Fort Garry

5.7 Members completed the meeting evaluation

6.0 The meeting was adjourned at 8:10pm.