

WRHA BOARD OF DIRECTORS MEETING MINUTES

DATE: Tuesday, October 22, 2019
TIME: 7:30 am - 12:30 pm
PLACE: Holy Family Personal Care Home

PRESENT: Board Members

Karen Dunlop, Chair	Wayne McWhirter, Vice Chair
Dr. Nobby Woo, exofficio	Bill Baines
Dawn Daudrich	Vera Houle
Shannon Stefanson	Donald Lepp
Jan Byrd (L)	Judith Scanlan
Kiran Kumedan	Jennifer Moncrieff
Bryce Matlashewski (L)	

PRESENT: Management Members

Real Cloutier	Ingrid Botting, Corporate Secretary
Dr. Ainslie Mihalchuk	Gina Trinidad
Scott Sime	Shelley Hopkins
Krista Williams	Gary Williment
Terri Kolody (recorder)	

REGRETS: Catherine Harris

-
- 1. Call to Order**

The Chair called the meeting to order at 7:37 a.m.
Karen Dunlop acknowledged the hospitality of Holy Family for inviting the WRHA to host its Board meeting and Annual General Meeting on its premises. She also provided an outline of the timing of events for the morning including the announcement of the opening of beds at Holy Family (Minister Cox), facility tour arrangements and Annual General Meeting.
 - 2. Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands**

Karen Dunlop read the Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands.
 - 3. Declaration of Conflict of Interest**

There were no conflicts of interest declared, potential or perceived, with respect to the discussions anticipated at this Board meeting.
 - 4. In-Camera Session**

The meeting moved from the Public Session to the In-Camera Session at 7:39 a.m.
The Open Session reconvened at 11:14 a.m.

5. **Approval of Agenda**
The agenda was approved as circulated.

*Moved by Judith Scanlan,
2nd by Jennifer Moncrieff.
CARRIED*

6. **Board Chair's Remarks**
The Board received a verbal report from the Chair on activities and engagements she has undertaken on behalf of the Board.

7. **Reporting and Discussion by Priority Area**
7.1. Dashboard Review

- 7.1.1. Patient Flow
The Board received a quarterly report on Patient Flow to assist in oversight and monitoring and for focused performance discussion.

Focused efforts are being undertaken to improve patient flow through Access Block Reduction Strategy. Access block is a primary driver of ED/UC wait times and is therefore currently the main focus of the WRHA's patient flow work. The Access Block work is being led by a project team of clinical leadership from WRHA, Shared Health and physician leadership. Foundational work to address organizational culture is underway and key to success of Access Block work.

Data analysis and workshop with senior leaders from across the region was held on October 10, 2019 to identify key priorities for the work, and next steps are being identified by the project team.

The WRHA Board confirmed support for Management in this focus on Access Block.

- 7.1.2. Quality and Patient Safety
High level quality and safety monitoring continues at Concordia Hospital (CH) along with more intensive monitoring at SOGH. Both sites are demonstrating capacity to respond to codes and escalate patients to the appropriate care setting.

A similar approach to quality and safety monitoring is being worked on in collaboration with St. Boniface Hospital.

Quality and Safety remains very focused on a number of areas including recognizing deterioration and transitions in care.

The Interim Chief Medical Officer continues to take a very active role in engaging and involving physicians in strategies to address quality and safety improvements in our health care system.

- 7.1.3. Financial Sustainability

The WRHA Board was presented with a summary of the Financial position for WRHA for the month of September as well as the year to date September 2019 results

WRHA is measuring and monitoring actual financial performance against a budget plan of expenditures and bottom line financial position

The WRHA Board was provided with variance explanations by expense category against budget plan

Mitigation strategies are being deployed to ensure we meet our mandate to balance our operating budget

7.2. Healing Our Health System Phase II Update

The Board received information on the on-going work being addressed as a part of HOHS Phase II. As part of the update the following areas were highlighted:

The HOHS Phase 2 efforts are currently focused on nursing and physician staffing, overall system capacity to meet short term demands and ambulance redirection processes to ensure smooth and safe transitions.

Risks and mitigation strategies are being actively identified and addressed in a timely manner.

Intensive patient quality and safety monitoring continues.

Priority issues initiated include

- a Physician Workforce Strategy to identify both short and medium term objectives including standardizing the models of care and physician/patient ratios and building leadership capacity within the physician workforce
- Work continues on the Nursing Workforce Stabilization project to improve recruiting strategies and processes for hiring nurses.
- Building on the successful model used at the Seven Oaks Hospital, the WRHA is working collaboratively with St. Boniface Hospital to focus on priority areas consistent with their role as an acute site including Emergency, Medicine, Cardiac, Rehab, Patient Access and Transition.

8. **Governance**

8.1. Corporate Secretary

Board approval is sought to reappoint Ingrid Botting as the Secretary to the Board of Directors, effective October 26, 2019. The reappointment was reviewed and recommended by the Governance and Nominating Committee on October 16, 2019.

RESOLVED that the WRHA Board hereby reappoints Ingrid Botting as the

*Moved by Shannon Stefanson,
2nd by Jan Byrd
CARRIED*

9. **Consent Agenda**
- 9.1. **Board Committee Reports**
 - 9.1.1. Governance & Nominating Committee
 - 9.1.2. First Nations, Metis & Inuit Health Committee
 - 9.1.3. Quality, Patient Safety & Innovation Committee
 - 9.1.4. Public Minutes - September 24, 2019

RESOLVED that the WRHA Board approve the Consent Agenda items.

*Moved by Jan Byrd,
2nd by Judith Scanlan,
CARRIED*

10. **List of Resolutions**
11. **Adjournment**

The meeting moved from the Public Session back to the In-Camera Session at 11:17 a.m.
12. **Private Meeting of the Board - In Camera Session**

A private meeting was held in-camera.
13. **Date of Next Board Meeting:**

Tuesday, November 19 2019 - 7:30am to 12:15pm - WRHA Boardroom
14. **Annual General Meeting**