

## WRHA BOARD OF DIRECTORS MEETING PUBLIC MINUTES

**DATE:** Tuesday, January 28, 2020  
**TIME:** 7:30 am - 12:30 pm  
**PLACE:** 650 Main St - 4<sup>th</sup> Floor Boardroom

**PRESENT:** Board Members  
Wayne McWhirter, Chair (t) Bryce Matlashewski, Vice Chair  
Bill Baines Shannon Stefanson  
Donald Lepp Judith Scanlan  
Kiran Kumedan Jennifer Moncrieff  
Catherine Harris Lauren Stone  
Vera Houle

**PRESENT:** Management Members  
Vickie Kaminski Ingrid Botting, Corporate Secretary  
Scott Sime Gina Trinidad  
Shelley Hopkins Krista Williams  
Gary Williment Nancy Dixon  
Terri Kolody (recorder)

**REGRETS:** Dawn Daudrich Gord Steeves

1. **Call to Order**  
Bryce Matlashewski acted as Chair for this meeting. The Chair called the meeting to order at 7:32 a.m.
2. **Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands**  
Don Lepp read the Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands.
3. **Declaration of Conflict of Interest**  
There were no conflicts of interest declared, potential or perceived, with respect to the discussions anticipated at this Board meeting.
4. **Approval of the Agenda**  
The Agenda was approved as circulated.  

*Moved by, Judy Scanlan  
2<sup>nd</sup> by Jennifer Moncrieff.  
CARRIED*
5. **Board Chair's Remarks**
6. **In-Camera Session**  
The meeting moved from the Public Session to the In-Camera Session at 7:40a.m.  
The Open Session reconvened at 11:45 a.m.
7. **Reporting and Discussion by Priority Area**
  - 7.1. **Dashboard Review**

- The Dashboard was provided to the Board for reference.
- 7.2. Patient Flow  
The Board received a quarterly report on Patient Flow to assist in oversight and monitoring and for focused performance discussion.
- The next report to the Board will provide a summary of Access Block working group activities,
- 7.3. Quality & Patient Safety  
The regional Quality and Safety team continue to be engaged with the Cardiac Sciences Program to support safety and improvement opportunities.
- Quality and Safety remains very focused on a number of areas including recognizing deterioration and transitions in care, which is consistent with the regional Quality Plan.
- The Interim Chief Medical Officer continues to take a very active role in engaging and involving physicians in strategies to address quality and safety improvements in our health care system.
- 7.4. Financial Sustainability  
The WRHA Board was presented with a summary of the Financial position for the WRHA.
- Mitigation strategies are being deployed to meet the mandate to balance the operating budget.
- 7.5. Healing Our Health System Phase II Update  
The last of the large transformation changes within WHRA are now complete. The HOHS Phase 2 efforts are currently focused the following key areas including nursing and physician vacancies, ambulance redirections, critical care capacity, access block, and overall system flow and capacity.
- Several strategies have been identified to address each key risk, and increase stabilization.
- Intensive patient quality and safety monitoring continues.
- Priority issues initiated include:
- a Physician Workforce Strategy to identify both short and medium term objectives including standardizing the models of care and physician/patient ratios and building leadership capacity within the physician workforce
  - Work continues on the Nursing Workforce Stabilization project to improve recruiting strategies and processes for hiring nurses.
  - Daily monitoring of ambulance redirections
- 7.6. Communications Quarterly Report (Scott Sime)  
The Board received a Quarterly Report from Communications. Emphasis is being placed on actionable improvements to internal and external communications, and more actively participating on health care system messages across digital channels.

- 7.7. Human Resources Quarterly Report (Gary Williment)  
The Board received a Quarterly Report from Human Resources.  
The Human Resources (HR) portfolio has many components including HR Consulting (Client Services), Labour Relations, Organization and Staff Development (OSD), People Programs and Policies, Occupational and Environmental Safety and Health (OESH) and Human Resources Shared Services (HRSS) and activities in relation to supporting employees were highlighted.

8. **Governance**

- 8.1. Indigenous Health Committee Chair and Board Committee membership changes  
Vera Houle recused herself for this portion of the Agenda.

*RESOLVED that the WRHA Board appoints Vera Houle as the Chair of the Indigenous Health Committee of the Board.*

Vera Houle returned for the balance of the Public Agenda.

As part of routine review and to accommodate new members, several Committee appointment changes were considered and approved by the Board through resolution.

*Resolved that the WRHA Board approves Board Committee appointment changes*  
*Moved by, Jennifer Moncrieff*  
*2<sup>nd</sup> by Kieran Kumedan*  
*CARRIED*

- 8.2. Quality, Patient Safety and Innovation Committee Report (Donald Lepp)  
QPSI met on January 10, 2020. At the meeting, the committee participated in a presentation by Jeanette Edwards of Shared Health Services, which outlined the Provincial Quality, Patient and Accreditation Learning Framework.

9. **Consent Agenda**

*RESOLVED that the WRHA Board approves the Consent Agenda*

*Moved by, Shannon Stefanson*  
*2<sup>nd</sup> by Judy Scanlan*  
*CARRIED*

- 9.1. Public Minutes Nov 19 2019  
Public Minutes Dec 16 2019

10. **Date of Next Board Meeting:**

Tuesday, February 25 2020 - 7:30am to 12:15pm - WRHA Boardroom