

## WRHA BOARD OF DIRECTORS MEETING PUBLIC MINUTES April 26, 2022

**DATE:** Tuesday, April 26, 2022  
**TIME:** 8:30 am - 12:00 pm  
**PLACE:** Grace General Hospital - Auditorium

**PRESENT:** **Board Members**  
Pat Solman, Chair Patti Ramage  
Frank Koch-Schulte  
Jennifer Moncrieff Dr. Scott Mundle  
Lauren Stone Dr. Netha Dyck  
Carole Urias Brenda McInnes  
Frank Koch-Schulte

**REGRETS:** Dawn Daudrich Bill Baines  
Dr. Nobby Woo

**GUESTS:** Katherine Graham

**PRESENT:** **Management Members**  
Mike Nader Dan Skwarchuk  
Kerstin Jordan Jane MacKay  
Scott Sime Mary Anne Lynch  
Dr. Joss Reimer Ingrid Botting  
Gina Trinidad (arrived 9:40 am) Terri Kolody (recorder)

- 1. Call to Order**  
Pat Solman called the meeting to order at 8:35 am
- 2. Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands**  
The Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands was read.
- 3. Declaration of Conflict of Interest**  
There were no conflicts of interest declared, potential or perceived, with respect to the discussions anticipated at this Board meeting.
- 4. Approval of the Agenda**  
The Agenda was accepted as circulated

*RESOLVED that the Agenda be accepted as circulated.*

*Carried by all*

- 5. Board Chair's Remarks**

The Board Chair thanked the Senior Executive Team for the orientation provided for the new Board members on April 22<sup>nd</sup>. The Chair thanked outgoing Board members, Donald Lepp, Judith Scanlan, Vera Houle, Maj. Gordon Taylor, Kiran Kumedan, and Shannon Stefanson for their service to the WRHA, and noted that a recognition luncheon will be held following the meeting.

5.1. **Introduction of New Board Members**

A roundtable introduction was provided for the new Board members, Brenda McInnes, Carole Urias, Dr. Netha Dyck and Patti Ramage.

6. **Board Education - Patient Flow (Grace Hospital presentation and tour)**

Mike Nader introduced the Board to the Grace Hospital Executive team. They will lead Board members in a tour of the Hospital, including Emergency Department, ICU, Diagnostic Imaging, and the Access Centre. The purpose of the tour is to increase Board members' understanding of the challenges and opportunities related to patient flow across the continuum of care. The tour will be followed by a presentation and discussion of metrics, challenges and action plans.

7. **Board Education - Access and Flow (Mary Anne Lynch; Katherine Graham)**

Katherine Graham, Regional Director of Access and Care Coordination, provided an overview of performance on key access and flow measures, including benchmarking with other Canadian jurisdictions. There was focused discussion on the volume of admissions from Emergency Departments in WRHA, and a review of the home care services we currently provide.

Management explained that they are developing action plans to address short term issues of overcrowding in ED's, with some initial focus on revised overcapacity protocols. The core principle guiding Management's work is that the patient should wait the right amount of time for the service they need. New performance metrics are being developed for operations in the areas of quality and patient safety, and access and flow. The Board will receive a new dashboard.

The Quality, Patient Safety and Innovation Committee will review the measures to assist the Board in oversight of this key priority. The Board made a motion to provide Management with direction to prioritize action plans to improve ED wait times, with the understanding that challenges in ED are related to challenges across all sectors of the health system.

*RESOLVED that the WRHA Board requests management to develop an action plan, that is resourced, to address issues of access and flow in the WRHA with the focus to reducing ED wait times.*

*Carried by all*

8. **Financial Reporting**

Dan Skwarchuk provided an overview of the WRHA Financial YTD reports.

9. **Board Committees**

9.1. **Board Committee Membership**

The Chair requested Board approval of Committee membership, Committee Chair appointments for one-year terms, and the Treasurer. Dr. Scott Mundle, Brenda

McInnes, Carole Urias, Dr. Netha Dyck and Patti Ramage recused themselves for this portion of the meeting at 10:49 am.

*RESOVLED that the Board approves the appointment of Dr. Scott Mundle as Chair of QPSI for a one-year term*

*Carried by all*

*RESOVLED that the Board approves the appointment of Brenda McInnes as Chair of Audit Committee for a one-year term and a member of Resources Committee*

*Carried by all*

*RESOVLED that the Board approves the appointment of Brenda McInnes as Treasurer*

*Carried by all*

*RESOVLED that the Board approves the appointment of Carole Urias as Chair of Indigenous Health Committee for a one-year term*

*Carried by all*

*RESOVLED that the Board approves the appointment of Netha Dyck to Indigenous Health Committee*

*Carried by all*

*RESOVLED that the Board approves the appointment of Patti Ramage as member of QPSI*

*Carried by all*

Dr. Scott Mundle, Brenda McInnes, Carole Urias, Dr. Netha Dyck and Patti Ramage returned to the meeting at 10:55 and were advised of the confirmed appointments.

- 9.1.1. WRHA President and CEO Performance Evaluation Policy - for Approval  
The item was deferred from the March 22, 2022 Board meeting. The WRHA “President and CEO Performance Evaluation Policy” was reviewed and by Governance & Nominating Committee and recommended for Board approval.

*RESOLVED that the WRHA Board approves the WRHA President and CEO Evaluation Policy 10.00.105*

*Carried by all*

9.2. Resources Committee

The WRHA Resources Committee of the Board met on April 12, 2022. The Board was informed that Executives provided an in-depth review of WRHA Communications and the Human Resources portfolio at that meeting.

10. Local Health Involvement Groups - for information

The Board was informed that planning for year-end wrap up of the LHIG meetings is being planned. There was focus this past year, based on Board input, on the Declaration of Patient Values. The purpose of the public discussions was to inform strategic direction setting for the region, as part of the Strategic Planning process. The Board will be included in invites to the end of year reporting sessions of the LHIGs.

11. **Public Minutes March 22 ,2022**  
*RESOLVED that the Public Minutes of the meeting of March 22, 2022 be accepted as circulated.*  
*Carried by all*
12. **Resolutions**
13. **Adjournment of Public Agenda**  
The Public meeting was adjourned at 11:00 am
14. **In-Camera Session**  
The meeting moved to the In-Camera portion of the meeting at 11:05 am
15. **Date of Next Meeting: May 24, 2022**