

WRHA BOARD OF DIRECTORS MEETING PUBLIC MINUTES May 24, 2022

DATE: Tuesday, May 24, 2022
TIME: 9:00 am - 12:00 pm
PLACE: Teams

PRESENT: **Board Members**
Pat Solman, Chair
Frank Koch-Schulte
Bill Baines
Jennifer Moncrieff
Dr. Netha Dyck
Brenda McInnes
Patti Ramage
Dawn Daudrich
Nobby Woo
Lauren Stone (*joined 9:25 am*)
Carole Urias

REGRETS: Dr. Scott Mundle

GUESTS: Dr. John Yardley
Rakshita Joshi
Christy MacKenzie
Zak Rochon
Sandi Mitchell

PRESENT: **Management Members**
Mike Nader
Jane MacKay
Mary Anne Lynch
Ingrid Botting
Kerstin Jordan
Dan Skwarchuk
Scott Sime
Dr. Joss Reimer
Gina Trinidad
Terri Kolody (recorder)

- 1. Call to Order**
Pat Solman called the meeting to order at 9:02 am
- 2. Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands**
The Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands was read.
- 3. Declaration of Conflict of Interest**
There were no conflicts of interest declared, potential or perceived, with respect to the discussions anticipated at this Board meeting.
- 4. Approval of the Agenda**
The Agenda was accepted with one minor change. Brenda McInnes's name will be removed from the May 16, 2022 Audit Committee Report, and replaced with Frank Koch-Schulte's name. Brenda McInnes will be assuming the Chair role at the June 16, 2022 Audit Committee meeting.

RESOLVED that the Agenda be accepted with the change identified.

5. Board Chair's Remarks

The Board Chair thanked members for participating in this virtual Board meeting and noted that planning is underway to resume in-person meetings in the Fall.

6. Board Education - Employment Engagement Survey - Results and Planning

Sandi Mitchell provided an overview of the presentation circulated with the Agenda. Dr. John Yardley and Zak Rochon from Metrics@work, and Rakshita Joshi, of WRHA Organization and Staff Development were in attendance to respond to questions.

The Board was informed that there was a very good response rate to the survey (in the range of 60%) and a good response rate on the physician survey. The Board was reminded of the breadth of change in the WRHA impacting staff over the last few years, including the management reduction, clinical consolidation, health system transformation, COVID-19, and a world-wide nursing shortage. The WRHA was commended for doing the survey in this context and during a period of low staff morale and stress amongst staff.

In terms of action planning, the Board was informed that sessions have been held with leadership (managers and above) across the system, and that 48 leaders have been trained by Metrics@work in interpretation of the results and action planning for engagement. An action planning template was shared with the Board and it featured a tool for tracking progress. Executive Management has been increasing accessibility and presence across the WRHA in response to survey feedback. There was discussion about the timing of the next survey and its length, which is planned for 2023. Several staff town halls have been planned for the purposes of ongoing engagement. The Board requested Management develop a tracking tool for progress on the actions to address engagement and that this would come to Resources Committee for monitoring and more detailed discussion.

7. CEO

7.1. CEO Report

Mike Nader introduced Christy MacKenzie, who has joined the Executive Team as an Administrative Resident for one year.

The CEO provided an update on COVID and staffing for the Board. There was discussion on nursing recruitment, reasons for patients leaving Emergency without being seen, patient flow, and surgery backlog. The CEO indicated that Management would present more detail of patient flow metrics and action plans at the Quality, Patient Safety, and Innovation Committee of the Board.

7.2. Dashboard

8. Financial Reporting

Dan Skwarchuk provided an overview of the WRHA Financial YTD reports, and indicated that the WRHA is on track to balance in core operations for the fiscal year,

2021/22.

9. Board Committees

9.1. Governance & Nominating

The Chair provided an update on the May 12, 2022 meeting. The Committee reviewed the CEO's Goals and Objectives for 2021/22 and discussed next steps for the CEO performance evaluation. The Chair is currently seeking feedback from Management and Board members for the evaluation and will meet with the Vice Chair and the CEO to review the feedback. In terms of the Strategic Planning process and Board involvement, the Chair noted that the Committee has been receiving regular status updates and that there will be an extensive review of a draft plan in September. Planning is also underway for a Board Education session on the roles and responsibilities of Directors.

9.2. Resources Committee

Resources Committee met on May 12, 2022 for a Special meeting to review in detail the Annual Operating Plan, 2023/24 submission to government to prepare for Board review and approval.

RESOLVED that the WRHA Board approves the Annual Operating Plan, 2023/24, subject to Ministerial approval

Carried by all

9.3. Audit Committee

The Chair of the Committee, Frank Koch-Schulte, informed the Board that the Audit Committee met on May 16, 2022 to review and discuss the external audit process, and the Consolidated Financial Statements in preparation for extensive review at the June 16, 2022 meeting.

10. Public Minutes April 26 ,2022

RESOLVED that the Public Minutes of the meeting of April 26 2022 be accepted with typos corrected.

Carried by all

11. Resolutions

12. Adjournment of Public Agenda

The Public meeting was adjourned at 10:25 am

13. In-Camera Session

The meeting moved to the In-Camera portion of the meeting at 10:40 am

14. Date of Next Meeting: June 21, 2022