

## WRHA BOARD OF DIRECTORS MEETING PUBLIC MINUTES

**DATE:** Tuesday, January 23, 2024  
**TIME:** 9:00 am – 10:30 am  
**PLACE:** Virtual - Teams

**PRESENT: Board Members**

Netha Dyck, Chair	Patti Ramage
Brenda McInnes	Jeff Neufeld
Adekunle Ajisebutu	Scott Mundle
Frank Koch-Schulte	Carole Urias
Vanessa Everett	

**GUESTS:**

**REGRETS:** Mark Stewart Joss Reimer  
Dr. Glenn Drobot

**PRESENT: Management Members**

Mike Nader	Tara-Lee Procter
Dan Skwarchuk	Sebastien Tessier
Ingrid Botting (Corporate Secretary)	Jane MacKay
Kerstin Jordan	Dr. Aaron Jattan
Mary Anne Lynch	Scott Sime
Terri Kolody (recorder)	

- 1. Call to Order**  
Netha Dyck called the meeting to order at – 9:00 am.
- 2. Statement of Acknowledgement of Indigenous Ancestral and Territorial Lands**  
Carole Urias read Statement of Acknowledgment of Indigenous Ancestral and Territorial Lands.
- 3. Declaration of Conflict of Interest**  
No conflict of interest was declared for the Public portion of the meeting.
- 4. Approval of the Agenda**  
The Public Agenda was accepted as circulated.
- 5. Board Chair's Remarks**  
The Chair thanked members of the Board for all of the Committee work over the past few weeks. The Board was informed of the resignation of Julie Bubnick, who was thanked her for her service to the WRHA Board and the Quality, Patient Safety and Innovation Committee (QPSI). The Board was also informed that the QPSI tour at Golden West Centennial Lodge was postponed to the March 1, 2024 meeting due to inclement weather. All Board members are invited to attend.
- 6. Quality & Patient Safety**
  - 6.1. Patient Story**  
The Board opened the meeting by hearing a patient story from Kerstin Jordan, Regional Lead, Health Services and Quality and Patient Safety. It was explained that these stories are provided to the Board to better understand the patient experience, the issues

that patients are experiencing related to systems, and the good work of the care teams in providing care under pressures. The Region uses patient stories to informing actions for improvement in patient safety.

**7. CEO**

7.1. CEO Report

The CEO informed the Board that the flu and RSV season appears to have peaked, and that there is an expectation that the Waiting to be Seen times (WTBS) in Emergency Departments and Urgent Cares will improve. The Region is also adding allied health staff seven days a week, which is anticipated to make a positive impact on ED wait times.

**8. Financial Reporting**

8.1. YTD Financial Report

The CFO presented the financial report.

**9. Board Committees**

9.1. Governance & Nominating Committee

The Chair reported that the Committee met on January 11, 2024. One of the items on the Committee workplan for the next meeting is to confirm the CEO Evaluation process for this year.

9.1.1. Board Remuneration and Reimbursement Policy – for approval

The revised *Board Remuneration and Reimbursement Policy* was reviewed by the Committee with a recommendation for approval. Following a discussion, the Board recommended some working changes to clarify the processes for paying the Chair stipend. The motion was passed subject to the revisions being made.

*RESOLVED that the WRHA Board approves the Board Remuneration and Reimbursement Policy, 10.00.140 with the changes identified.*

9.1.2. Board Stipend – new process

The Committee revised a new process for allocating the Board stipends beginning on January 1, 2024. The process was outlined for the Board in a pre-read document.

9.1.3. Board Assessment

The Committee reviewed the Board Assessment findings. The survey results and actions coming out of the Assessment were shared with the Board. These included a review of the Resources and Audit Committee roles, and the usefulness of the Dashboard to assist the Board in oversight and monitoring role.

9.1.4. Board Education Topics

The Board Education Topics for the coming year were reviewed by the Committee and provided to the Board for input and prioritization.

**10. Quality, Patient Safety and Innovation Committee**

The Committee Chair updated members of the Board on the Committee meeting held on January 11, 2024. The Chair highlighted that the Committee did a deep dive into the CIHI metrics on ED wait times, and received education on the differences across jurisdictions in reporting.

**11. Public Minutes December 19, 2023**

*RESOLVED that the WRHA Board approves the Public Minutes, December 19, 2023.*

*Carried by all.*

**12. List of Public Resolutions**

**13. Adjournment**

The Public portion of the Agenda was adjourned at 10:45 am

**14. In-Camera Board meeting Session**

**15. Date of Next Meeting, February 27, 2024**