Evidence of Translation Services

CHA REPORT 2004

Definition/Description:

Evidence of Translation Services in Place in the WHR

Source:

Director, Communication and Public Relations, Winnipeg Regional Health Authority A/Regional Director, Aboriginal Human Resources Initiative, Winnipeg Regional Health Authority Director, Staff/Organizational Development (current) and Accountability, Winnipeg Regional Health Authority

Findings/Highlights:

- The WRHA has French Language policies in place and revisions in draft.
- WRHA corporate service provides bilingual services, through designated positions, including a Director of French Language Services and the commitment, through policy, to provide all paid public information in French and English.
- Aboriginal Health Services promotes services in Aboriginal languages.
- There is an identified 'translation pool' at the Corporate Office site. Other service delivery sites maintain their own translation pool. The purpose of these pools is to assist in the translation of English into a variety of languages.
- As well, the WRHA has embarked upon a 'diversity survey' to measure cultural and linguistic diversity within the region's staff at both a program and site level.