

Responses to Results of Client Satisfaction Surveys

CHA REPORT 2004

Definition/Description:

Response to results from general public poll and to Patient/Client Satisfaction Survey

Source:

Director Communication and Public Relations, Winnipeg Regional Health Authority
Director Quality Improvement

Findings/Highlights:

- Responses from the general poll are presented at the AGM. Individual programs incorporate the findings from patient satisfactory surveys into their Quality Improvement Plan as appropriate.