

Definition/Description:

Initial Staff Satisfaction Survey and Findings

Source:

Director Employee Relations, Winnipeg Regional Health Authority
Director Staff/Organizational Development and Accountability, Winnipeg Regional Health Authority
Human Resources Officer, Winnipeg Regional Health Authority
Manager, Quality Improvement

Findings/Highlights:

- The WRHA conducted its first staff satisfaction survey during the period November 2002 – February 2003, using an Interactive Voice Response System.
- Participation rate, based on sites, ranged from 16% to 22%.
- Although overall 64% expressed satisfaction with their job, the participation rate would make this finding non-generalizable.
- The overall results have been shared with all staff.
- The WRHA Board Human Resources Committee was advised of the findings and a copy was provided to the Board as a whole.
- The intent is to conduct staff satisfaction surveys every 2 years, with the next one commencing September 2004.