

# Manitoba Health's Performance Measurement Framework

Health Status and Determinants						
<b>Status</b>						
Deaths	Health Conditions		Human Function		Well-being	
<b>Determinants</b>						
Personal Health Practices & Lifestyle	Personal Resources		Living and Working Conditions		Environmental Factors	
Healthy Child Development	Biology & Genetic Endowment		Culture		Gender	
Health System Performance						
<b>Responsiveness</b>						
Availability	Accessibility		Timeliness		Equity	
<b>System Competency</b>						
Appropriateness		Competence		Effectiveness		Safety
Legitimacy	Efficiency		System Alignment			
<b>Client/Community Focus</b>						
Communication		Confidentiality			Participation and Partnership	
Respect and Caring		Organization Responsibility and Involvement in the Community			Acceptability	
<b>Work Life</b>						
Open Communication		Role Clarity		Participation in Decision Making		
Learning Environment		Well-being				
<b>Note: The following dimensions ("Health System Infrastructure" and "Community &amp; Health System Characteristics") may reflect expectations, indicators or measures or provide useful contextual information</b>						
<i>Health System Infrastructure</i>						
Finances	Human Resources	Leadership	Information & Technology	Physical Structure & Equipment	Public Health Surveillance	Research
<b>Community and Health System Characteristics</b>						
Population Demographics		Health Service Utilization		Expenditures		Other