



**Downtown and Point Douglas
LOCAL HEALTH INVOLVEMENT GROUP**

DATE: Wednesday, November 20, 2019
TIME: 5:30pm dinner, 5:45 meeting started
PLACE: WRHA Community Health Services – 496 Hargrave Street
PRESENT: **LHIG Members:**
Mohamed Behi
Jodi Bond
Tidi Gaamangwe
Athena Moanyo
Gerry Pearson
Ashley Volpi
Adrienne Winfield

WRHA Support Staff and Volunteers

Joel Lafond, Regional Manager, French Language Services
Holly McLean, Community Initiatives Leader, Community Health Services
Colleen Schneider, LHIG Manager

Regrets

Susan Cameron
Laura Dahl
Allen Mankewich
Randy Ranville
Barbara Scheuneman
Carey Sinclair

1.0 Call To Order

Jodi called the meeting to order at 5:50pm.

2.0 Agenda – November 4, 2019

Moved by Mohammed Behi Seconded by James Wright
RESOLVED THAT the agenda of November 4, 2019 be approved as circulated.

3.0 Minutes – October 2, 2019

Moved by Tidi Gaamangwe Seconded by Ashley Volpi
RESOLVED THAT the minutes of October 2, 2019 be approved as circulated.

4.0 Business Arising: Topic for this year of meetings – **Unconscious Bias and its Impact on Patient Experience and Health Outcomes**

4.1 Colleen reviewed key points from first meeting on unconscious bias and introduced the “ice-berg” – what unconscious bias and its impacts look like in a health care system at the inter-personal, organizational, and systemic levels.

4.2 LHIG members explored three real case scenarios depicting the experience of unconscious bias. They provided feedback on questions.

4.3 Colleen shared next steps for this topic – the LHIGs will be focusing on the organizational and systemic levels at the next meeting.

5.0 Other business:

5.1 LHIG members were asked to share topic ideas for next year.

5.2 LHIG members were asked to complete meeting evaluation

5.3 Next meeting scheduled for Wednesday, January 15, 2020 at 496 Hargrave

6.0 Meeting adjourned at 8:00pm