



Winnipeg Regional Health Authority  
Office régional de la santé de Winnipeg  
Caring for Health À l'écoute de notre santé

## Downtown and Point Douglas LOCAL HEALTH INVOLVEMENT GROUP

**DATE:** Wednesday, March 4, 2020  
**TIME:** 5:30pm dinner, 5:45 meeting started  
**PLACE:** WRHA Travel Health Clinic – 490 Hargrave Street

**PRESENT: LHIG Members:**  
Jodi Bond  
Susan Cameron  
Allen Mankewich  
Athena Moanyao  
Gerry Pearson  
Barbara Scheuneman  
Carey Sinclair  
Ashley Volpi  
Adrianne Winfield  
James Wright

### **WRHA Support Staff and Volunteers**

Jennifer Dunsford, Regional Ethics Director  
Sharon Kuropatwa, Community Area Director, Downtown and Point Douglas  
Claire Meiklejohn, Community Facilitator, Downtown  
Colleen Schneider, LHIG Manager

### **Staff**

Christy M  
Joanne C  
Crystal V  
Dan L

### **Regrets**

Mohamed Behi  
Laura Dahl  
Randy Ranville

**1.0 Call To Order**  
James called the meeting to order at 5:46pm. Colleen shared that Tidi Gaamangwe has moved out of Winnipeg and is no longer on the group.

**2.0 Agenda – March 4, 2020**

Moved by Gerry Pearson                          Seconded by Athena Moanyao  
RESOLVED THAT the agenda of March 4, 2020 be approved as circulated.

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### 3.0 Minutes – January 15, 2020

Moved by Ashley Volpi

Seconded by Adrienne Winfield

RESOLVED THAT the minutes of January 15, 2020 be approved as circulated.

### 4.0 Business Arising: Unconscious Bias and its Impact on Patient Experience and Health

#### Outcomes

- 4.1 Goals for meeting and individual goals.
- 4.2 Overview of what we've heard from LHIG members and staff about unconscious bias
- 4.3 Large group feedback – Did you learn anything new or surprising from hearing staff or public perspectives?
- 4.4 Review -- The Ice-berg – the harm and impact of unconscious bias in health care and opportunities for change
- 4.5 Brain-storming and idea generating in small groups:
  - Where in an interaction with the health system can unconscious bias happen?
  - What kind of a process do we need in place to support both staff and patients/family members to resolve issues of bias, micro-aggressions etc. so that they feel safe and heard?
  - Come up with ideas of how we can build understanding about bias and its impacts and address these in health care interactions and decision-making – 3 small groups (interpersonal, organizational, and system levels)

### 5.0 Other business:

- 5.1 Other business – LHIG members finishing terms, end of year meeting, recruitment, evaluation – one for LHIG members and one for staff and other engagement volunteers.
- 5.2 Future topics
- 5.3 Meeting survey

6.0 Meeting adjourned at 7:48pm