

Cultural Safety in Action

MEDICAL TRANSPORTATION COVERAGES IN MANITOBA FOR INDIGENOUS INDIVIDUALS

		AGENCY			
	Patient Lives	FNIHB	NPTP	EIA	Notes About Coverage
Emergent Travel	Treaty – on reserve,	Χ			
by Air/Ground	entire Province				
Ambulance	Treaty – off reserve,		Χ		
Outside of Home	above 53 rd parallel				
Community	Treaty – off reserve,	Х			
	below 53 rd parallel				
	Non-Treaty – above		X		
	53 rd parallel				
	Non-Treaty – below			Х	
	53 rd parallel				

	Requires prior approval				
Non-Emergent Travel to Care Outside of Home Community Specialist	Treaty – on reserve, entire Province	X			NOTE (a): If medical care is needed indefinitely, and is not available in home community, FNIHB covers 3 months for medical relocation. If choosing not to relocate, FNIHB covers 4 months.
Appointments	Treaty – off reserve, above 53 rd parallel Treaty – off reserve, below 53 rd parallel	Х	Х		NPTP covers treaty off-reserve and non-EIA clients. See item #2b below. See NOTE (a) above.
	Non-Treaty – above 53 rd parallel		Х	Х	NPTP covers non-treaty on-reserve and non-EIA clients. See item #1 on reverse.
	Non-Treaty – below 53 rd parallel			Х	
Dental Appointments	Treaty Non-Treaty	X		X	

Jan. 27, 2023 Page 1 of 3



Cultural Safety in Action

	Requires prior approval				
Related	Treaty – on reserve,	Х			See NOTE (a) above.
Expenses	entire Province				
	Treaty – off reserve,			Х	
Transportation,	above 53 rd parallel				
Accommodations					
& Meals for	Treaty – off reserve,	Х			
Patient & Escort	below 53 rd parallel				
for Travel	Non-Treaty – above		*	X	*NPTP does not subsidize expenses
Outside of Home	53 rd parallel				for patients; only for escorts of non-
Community					treaty and non-EIA clients for up to 2
Community					days. See #1 on reverse.
	Non-Treaty – below			Х	
	53 rd parallel				

FNIHB – First Nations & Inuit Health Branch NPTP – Northern Patient Transportation Program EIA – Employment & Income Assistance, Manitoba Families Persons must meet eligibility criteria of Agency programs

See additional information on reverse...

Additional Information Regarding Medical Transportation Coverage

1) Northern Patient Transportation Program (NPTP):

- a. Eligible Manitoba residents living north of the 53rd parallel (Grand Rapids) from the Manitoba Saskatchewan Border to Lake Winnipeg are covered to receive emergency and elective medical transportation. Treaty patients living off reserve or non-treaty patients living on reserve are covered by NPTP for transportation (not related expenses). On-reserve treaty patients are covered by First Nation & Inuit Health Branch (see #2).
- b. Criteria to receive a non-medical escort is that a physician indicates there is a medical reason for same (i.e. language barrier or emotional support is not eligible). Children are automatically approved.
 - May provide limited support for expenses for escorts (not patients), such as: \$65 for hotel, \$24.65 food and up to \$35/day for in-city transportation for up to 2 consecutive days if there are appointments on each day. Applies to non-Treaty and non-EIA individuals.
 - See https://northernhealthregion.com/programs-and-services/ for the NPTP page where you can download a brochure with more details about the process.
- c. Client's Manitoba Health card must bear current address.

Jan. 27, 2023 Page 2 of 3



Cultural Safety in Action

NPTP Contact Info:

- Flin Flon Phone: 204-687-9638 or Toll-Free 1-800-290-1098 Option # 3
- The Pas Phone: 204-623—9212 or Toll-Free 1-800-290-1098 Option # 2
- Thompson Phone: 204-677-5337 or Toll-Free 1-800-290-1098 Option # 1

2) First Nation & Inuit Health Branch (FNIHB) Non-Insured Health Benefits (FNIHB):

- a. Criteria to receive a non-medical escort is that a physician or health professional indicates there is a medical or legal requirement (i.e. language barrier, decision-making support, etc.). Children are automatically approved.
 - Based on Non-Insured Health benefits Medical Transportation escort eligibility.
 See https://www.sac-isc.gc.ca/eng/1579891130443/1579891286837#a6
- b. In lieu of picture ID, a person may use a hospital bracelet that is still being worn, or a person may request a supplemental letter from FNIHB to verify identity for travel with Perimeter Air.

FNIHB Contact Info:

391 York Avenue, Suite 300 Winnipeg, Manitoba, R3C 4W1

Medical Supplies and Equipment/Mental Health Counseling/Vision

• Toll-free Phone: 1-800-665-8507 Toll-free Fax: 1-800-289-5899

Medical Transportation

• Toll-free Phone: 1-877-983-0911 Fax: 204-984-7834 and 204-984-7458

3) Employment & Income Assistance (EIA):

- a. The EIA Administrative Manual contains details on the criteria and process for accessing support for medical transportation for patients and escorts. Individuals should make requests for support no less than 3 working days in advance.
 - See https://www.gov.mb.ca/fs/eia manual/22.html#2231

EIA Contact Info:

Winnipeg Phone: 204-948-4000 or toll-free 1-877-812-0014

Jan. 27, 2023 Page 3 of 3