

QUALITY & PATIENT SAFETY EDUCATION PROGRAM

In 2012 Manitoba Health brought the Canadian Patient Safety Institute's (CPSI) and Northwestern's University **Quality & Patient Safety Education (QPSEP)** program to Manitoba. Partners in this initiative included the Healthcare Insurance Reciprocal of Canada (HIROC), the Manitoba Institute for Patient Safety (MIPS) and the Regional Health Authorities of Manitoba Inc. (RHAM).

If you are interested in the QPSEP educational materials, PowerPoint presentations or videos please contact Cheryl Harder charder@wrha.mb.ca

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Topic	Video
(Includes education module & PowerPoint presentation)	
Plenary 1: Gaps in Patient Safety: A Call to Action	✓
Plenary 2: External Influence: Issues of Law, Capacity & Policy	
Plenary 3: What is Patient Safety? A Conceptual Framework	✓
Plenary 4: Advancing Patient Safety: How to Teach & Implement Practice	
Module 1: Systems Thinking: Moving Beyond Blame to Safety	✓
Module 2: Human Factors Design: Applications for Healthcare	✓
Module 3: Communications: Building Understanding with Patients and Caregivers	✓
Module 4: Teamwork: Being an Effective Team Member	✓
Module 5: Organization and Culture: Essential to Patient Safety	✓
Module 6: Technology: Impact on Patient Safety	✓
Module 7a: Patients as Partners: Engaging Patients and Families Patient and Family Centred Care	✓
Module 7b: Patients as Partners: Engaging Patients and Families in the Disclosure Process	✓

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Topic	Video
(Includes education module & PowerPoint presentation)	
Module 8: Leadership: Everybody's Job	√
Module 9: Methods of Improving Safety	√
Module 10a: Intensive care: Rapid Response Teams	√
Module 10b: Intensive Care: Using Improvement Bundles	√
Module 10c: Intensive Care: Emergency Department	√
Module 11a: Long-Term Care: Palliative Care	√
Module 11b: Long-Term care: Pressure Ulcers	√
Module 11c: Long-Term Care: Falls	√
Module 12a: Interventional Care: Perioperative Care	√
Module 12b: Interventional Care: Infection Control	√
Module 12c: Interventional Care: Medication Safety	√
Module 13: Mental Health Care: An Introduction to Patient Safety Issues	
Module 13a: Mental Health Care: Preventing Suicide and Self-Harm	
Module 13b: Mental Health Care: Preventing and Responding to Absconding and Missing Patients	
Module 13c: Mental Health Care: Diminishing Violence and Aggressive Behaviour	
Module 13d: Mental Health Care: Seclusion & Restraint: When all else Fails	
Module 14: Medication Reconciliation	

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Topic	Video
(Includes education module & PowerPoint presentation)	
Module 15: Capacity Building: Transferring PSEP- Canada Knowledge to your organization	
Module 16: Canadian Incident Analysis Framework	
Module 17: How to Build and Embed Patient Safety and Quality Content in Curricula Education Programs	
Action Module 1: Teaching Skills: Practicing Key Methods	
Action Module 2: Practice Improvement: Using Clinical Practice Improvement Skills	
Action Module 3: Next Steps	
Executive Module 1: Gaps in Patient Safety: Can we close them?	
Executive Module 2: How PSEP Works: What your Staff Already Knows	
Executive Module 3: Leadership Support: Your Critical Role	