



**River Heights and Fort Garry
LOCAL HEALTH INVOLVEMENT GROUP**

DATE: Wednesday, November 27, 2019
TIME: 5:30pm dinner, 5:45pm meeting started
PLACE: Access Fort Garry – 135 Plaza Drive

PRESENT: LHIG Members:

Judy Anderson
Deloris Ankrom
Melanie Cardinal
Heather Cardona
Carol Ellerback
Patricia Eyamba
Darlene Hildebrand
Lola Iyogun
David Laird
Thania Martis
Bob Newman

WRHA Staff and Volunteer Support to LHIGs

Amy Henderson, Centre for Healthcare Innovation
Dana Rudy, Community Area Director, River Heights and Fort Garry
Colleen Schneider, LHIG Manager

Regrets:

Sarah Gravelines
Mark Holdsworth
Abhinav Sud
Sandra Sukhan
Bill Wickstrom

1.0 Call To Order

Lola called the meeting to order at 5:45pm.

2.0 Agenda – November 27, 2019

Moved by Judy Anderson Seconded by Bob Newman
RESOLVED THAT the agenda of be approved as circulated.

3.0 Minutes – September 23, 2019

Moved by Bob Newman Seconded by Deloris Ankrom
RESOLVED THAT the minutes of September 23, 2019 be approved as circulated.

4.0 Business Arising: Topic for this year of meetings – **Unconscious Bias and its Impact on Patient Experience and Health Outcomes**

- 4.1 Colleen reviewed key points from first meeting on unconscious bias and introduced the “ice-berg” – what unconscious bias and its impacts look like in a health care system at the inter-personal, organizational, and systemic levels.
- 4.2 LHIG members explored three real case scenarios depicting the experience of unconscious bias. They provided feedback on questions.
- 4.3 Colleen shared next steps for this topic – the LHIGs will be focusing on the organizational and systemic levels at the next meeting.

5.0 Other business:

- 5.1 LHIG members were asked to share topic ideas for next year.
- 5.2 LHIG members were asked to complete meeting evaluation
- 5.3 Next meeting scheduled for Tuesday, January 28, 2020 at 5:30pm at Access Fort Garry – 135 Plaza Drive.

6.0 Meeting adjourned at 8:05pm