



**River Heights and Fort Garry and Staff
LOCAL HEALTH INVOLVEMENT GROUP**

DATE: Monday, March 2, 2020
TIME: 5:30pm dinner, 5:45pm meeting started
PLACE: Access Fort Garry – 135 Plaza Drive

PRESENT: LHIG Members:
Judy Anderson
Melanie Cardinal
Patricia Eyamba
Sarah Gravelines
Darlene Hildebrand
Thania Martis
Bob Newman
Sandra Sukhan
Bill Wickstrom

WRHA Staff and Volunteer Support to LHIGs

Sheila Betker, Staff Development Consultant, Organization and Staff Development
Natalie Imbrogno, Acting Community Area Director, River Heights and Fort Garry
Colleen Schneider, LHIG Manager

Guests

Pat Holbrow, Ethics Public Engagement Group
Kathy Dyck, River East/Transcona LHIG

Regrets:

Deloris Ankrom
Heather Cardona
Carol Ellerback
Lola Iyogun
David Laird

Staff:

Xue Y
Denise P
Chris B
Corine P
Susan C
Edina J
Rayan H
Paul PD
Sonia M

Celine J
Patricia M
Melanie P

1.0 Call To Order

Sandra called the meeting to order at 5:44pm.

2.0 Agenda – March 2, 2020

Moved by Bob Newman

Seconded by Judy Anderson

RESOLVED THAT the agenda of March 2, 2020 be approved as circulated.

3.0 Minutes – January 28, 2020

Moved by Bob Newman

Seconded by Patricia Eyamba

RESOLVED THAT the minutes of January 28, 2020 be approved as circulated.

4.0 Business Arising: Unconscious Bias and its Impact on Patient Experience and Health Outcomes

4.1 Goals for meeting and individual goals.

4.2 Overview of what we've heard from LHIG members and staff about unconscious bias

4.3 Large group feedback – Did you learn anything new or surprising from hearing staff or public perspectives?

4.4 Review -- The Ice-berg – the harm and impact of unconscious bias in health care and opportunities for change

4.5 Brain-storming and idea generating in small groups:

- Where in an interaction with the health system can unconscious bias happen?
- What kind of a process do we need in place to support both staff and patients/family members to resolve issues of bias, micro-aggressions etc. so that they feel safe and heard?
- Come up with ideas of how we can build understanding about bias and its impacts and address and address these in health care interactions and decision-making – 3 small groups (interpersonal, organizational, and system levels)

5.0 Other business:

5.1 Other business – LHIG members finishing terms, end of year meeting, recruitment, evaluation – one for LHIG members and one for staff and other engagement volunteers.

5.2 Future topics

5.3 Meeting survey

6.0 Meeting adjourned at 8:02pm