Winnipeg Regional Health Authority | Office régional de la santé de Winnipeg
Caring for Health | À l'écoute de notre santé

St Boniface and St Vital
LOCAL HEALTH INVOLVEMENT GROUP

DATE: **Thursday, October 12, 2017**
TIME: **5:30pm dinner, 5:45pm meeting began**
PLACE: **The Birth Centre – 603 St Mary's Road**

PRESENT: **LHIG Members**:
Helene Beauchemin
Caroline Boissonneault
Dawna Csatari
Howard English
Yves Hacault
Martin Landy
Debbie Lokke
Wayne Sandler
Michael Wedin
Kathleen Williamson
Linda Wilton

WRHA Support Staff and Volunteers to LHIGs:
Karen Dunlop, Chair, WRHA Board
Yvette Savard-Presenton, Senior Community Health Services Manager
Colleen Schneider, LHIG Manager
Wendy Singleton, Manager, Quality Improvement and Patient Safety

Regrets:
Monique Constant, Community Area Director StB/StV
Laura Csuzdi
Andrea Kwasnicki
Carmen Roberge
Angela Taylor

1.0 **Call To Order**
Colleen called the meeting to order at 5:50pm. Members introduced themselves and participated in an ice-breaker.

2.0 **Agenda – October 12, 2017**
Moved by Howard English Seconded by Helene Beauchemin
RESOLVED THAT the agenda of October 12, 2017 be approved as circulated.

3.0 Minutes – March 23, 2017

Moved by Kathleen Williamson Seconded by Howard English

RESOLVED THAT the minutes of March 23, 2017 be approved as circulated.

4.0 New Business:

4.1 Staff introduced the topic – Access and Navigation of the Health Care System – provided a background on why it is important to provide feedback on this during system transformation. The Board Chair shared comments on the importance of this topic for the WRHA Board.

4.2 LHIG members took part in patient journey mapping exercise to share their experience accessing and navigating health services

4.3 Staff invited each member to share their patient journey. They were asked to consider what worked well for them and where they experienced challenges. They were also asked to consider what equity issues could be experienced.

4.4 Staff shared what the next steps would be in this exploration of this topic.

5.0 Other business:

5.1 Co-Chairs for 2017-18 Year of Meetings

Motioned by Wayne Sandler Seconded by Martin Landy

That Mike Wedin and Caroline Boissoneault serve as Co-Chairs for the St Boniface and St Vital LHIG for the 2017-18 year of meetings

5.2 Staff shared an update on changes happening in the health care system

5.3 Staff shared examples of recent use of LHIG input in the region

5.4 LHIG members were invited to share their ideas for potential future topics

5.5 Staff let members know about WRHA's Annual General Meeting – Friday, October 27th at 11:30am at Grace Hospital.

5.6 November meeting date was determined by members – Wednesday, November 22, 2017 at Access St Boniface

5.7 Members completed the meeting evaluation

6.0 The meeting was adjourned at 8:05pm.