



St Boniface and St Vital (with staff) LOCAL HEALTH INVOLVEMENT GROUP

DATE: Monday, March 9, 2020
TIME: 5:30pm dinner, 5:45pm meeting began
PLACE: Access St Boniface – 170 Goulet

PRESENT: LHIG Members:
Melanie Allard
Helene Beauchemin
Judy Kidd
Martin Landy
Sarah McGimpsey
Mia Schorpion
Deanna Waters
Michael Wedin

Staff who attended:
Lise F.
Stephane G.
Paula J.
Val M.
Michael T.

WRHA Support Staff and Volunteers to LHIGs:
Colleen Schneider, LHIG Manager
Monica Cyr, Primary Care Director, Aboriginal Health and Wellness
Sheila Betker, Organizational Staff Development

Regrets:
Adekanmi Akinade
Chris Ashley
Linda Campbell
Bria Foster, Community Area Director StB/StV
Noah Kennedy
Pedro Proano
Sharon Wickman

- 1.0 Call To Order**
Deanna called the meeting to order at 5:44pm. Welcome and introductions of LHIG members and staff.

2.0 Agenda – March 9, 2020

Moved by Martin Landy

Seconded by Sarah McGimpsey

RESOLVED THAT the agenda of March 9, 2020 be approved as circulated.

3.0 Minutes – January 9, 2020

Moved by Sarah McGimpsey

Seconded by Helene Beauchemin

RESOLVED THAT the minutes of January 9, 2019 be approved as circulated.

4.0 Business Arising: Unconscious Bias and its Impact on Patient Experience and Health Outcomes

4.1 Goals for meeting and individual goals.

4.2 Overview of what we've heard from LHIG members and staff about unconscious bias

4.3 Large group feedback – Did you learn anything new or surprising from hearing staff or public perspectives?

4.4 Review -- The Ice-berg – the harm and impact of unconscious bias in health care and opportunities for change

4.5 Brain-storming and idea generating in small groups:

- Where in an interaction with the health system can unconscious bias happen?
- What kind of a process do we need in place to support both staff and patients/family members to resolve issues of bias, micro-aggressions etc. so that they feel safe and heard?
- Come up with ideas of how we can build understanding about bias and its impacts and address and address these in health care interactions and decision-making – 3 small groups (interpersonal, organizational, and system levels)

5.0 Other business:

5.1 Other business – LHIG members finishing terms, end of year meeting, recruitment, evaluation – one for LHIG members and one for staff and other engagement volunteers.

5.2 Future topics

5.3 Meeting survey

6.0 Meeting adjourned at 8:02pm