



## St James-Assiniboia and Assiniboine South LOCAL HEALTH INVOLVEMENT GROUP

**DATE:**            Tuesday, October 10, 2017  
**TIME:**            5:30pm dinner, 5:45pm meeting  
**PLACE:**          Access Winnipeg West – 280 Booth Drive

**PRESENT:**    **LHIG Members:**  
Sheila Austman  
Tessera Ball  
Hardeep Dhaliwal  
Tom Fogg  
Alison Hoogervorst  
Matthew McBurney  
Julie Muise  
Elizabeth Murray  
Jennifer Patryluk  
Todd Pennell  
Claudine Salumu  
Angela Tessier  
Kathryn Thornton

### **WRHA Staff and Volunteer Support for the LHIG**

Karen Dunlop, Chair, WRHA Board  
Jeanette Edwards, Regional Director, Primary Health Care  
Eve Omar, Community Area Director  
Kellie O'Rourke, COO Grace Hospital  
Colleen Schneider, LHIG Manager

### **Regrets:**

Aruna Hall  
Debby Henderson  
Louise Kennedy

### **1.0    Call To Order**

Colleen called the meeting to order at 5:45pm. Members introduced themselves and participated in an ice-breaker.

### **2.0    Agenda – October 10, 2017**

Moved by Kathryn Thornton

Seconded by Sheila Austman

RESOLVED THAT the agenda of October 10, 2017 be approved as circulated.

**3.0 Minutes – February 28, 2017**

Moved by Todd Pennell

Seconded by Julie Muise

RESOLVED THAT the minutes of February 28, 2017 be approved as circulated

**4.0 New Business:**

**4.1** Staff introduced the topic – Access and Navigation of the Health Care System – provided a background on why it is important to provide feedback on this during system transformation. The Board Chair shared comments on the importance of this topic for the WRHA Board.

**4.2** LHIG members took part in patient journey mapping exercise to share their experience accessing and navigating health services

**4.3** Staff invited each member to share their patient journey. They were asked to consider what worked well for them and where they experienced challenges. They were also asked to consider what equity issues could be experienced.

**4.4** Staff shared what the next steps would be in this exploration of this topic.

**5.0 Other business:**

**5.1** Co-Chairs for 2017-18 Year of Meetings

Motioned by Jennifer Patryluk

Seconded by Sheila Austman

That Alison Hoogervorst, Matthew McBurney, and Tess Ball serve as Co-Chairs for the LHIG for the 2017-18 year of meetings

**5.2** Staff shared an update on changes happening in the health care system

**5.3** Staff shared examples of recent use of LHIG input in the region

**5.4** LHIG members were invited to share their ideas for potential future topics

**5.5** Staff let members know about WRHA's Annual General Meeting – Friday, October 27<sup>th</sup> at 11:30am at Grace Hospital.

**5.6** November meeting date was determined by members – Monday, November 27, 2017 at Access Winnipeg West

**5.7** Members completed the meeting evaluation

**6.0** The meeting was adjourned at 8:05pm.