

3.0 Minutes – November 27, 2017

Moved by Liz Murray

Seconded by Matthew McBurney

RESOLVED THAT the minutes of November 27, 2017 be approved as circulated

5.0 Karen Dunlop, Chair, WRHA Board

Karen brought greetings from the Board and expressed the importance of getting LHIG input as we work through changes in the health care system. LHIG perspectives about how they access and navigate the system are critical.

6.0 Business Arising:

6.1 Staff shared prioritized themes for access and navigation (those that help and those that create obstacles).

6.2 In small groups, LHIG members went through the themes and provided feedback on the following questions:

- How do we make those things that contribute to a positive health care journey more consistent across the system?
- How do we address those issues that create obstacles to good access, care, and navigation of a health care journey?

5.4 Next steps

7.0 Other business:

7.1 LHIG members had an opportunity to share their ideas for future topics

7.2 Feedback/Use of LHIG input – written report to be shared at March meeting

7.3 Date for next meeting – Monday, March 26, 2018

7.4 Meeting evaluation

8.0 The meeting was adjourned at 7:50pm.