

3.0 Minutes – March 17, 2016

Moved by Susan Burko

Seconded by Jacquie Tucker

RESOLVED THAT the minutes of March 17, 2016 be approved as circulated

4.0 Milton Sussman, CEO and President, WRHA

Milton thanked LHIG members for their role in bringing the voice of those who use health services to leadership at the WRHA. He also shared his perspectives on innovation in health care, sharing a few examples of recent innovative approaches to coordinating better care and reducing wait times.

5.0 New Business:

5.1 Introduction of topic – Innovation in Health Care: Public Perspectives – Colleen shared the context and rationale for exploring this topic.

5.2 Presentation – Colleen provided some background information about innovation and explained how their input will be used.

5.3 In small groups, LHIG members provided feedback on the following questions

5.3.1 What does **innovation in health care** mean to you? What does it look like?

5.3.2 In your perspective, what should the goal of innovation in health care be? What should we be trying to achieve?

5.3.3 How should we engage and involve the public, patients, and families in moving innovative health care strategies, approaches, and initiatives forward?

5.4 LHIG members received some information about three different innovative initiatives (Increasing access to Primary Care, Mental Health Teams, and The Cherry Blossom Project) and provided feedback on the following questions:

➤ How is this innovative?

➤ How does it ensure ‘the right care in right place at the right time’?

➤ What do you like about this strategy?

➤ How can patients, members of the public, etc. be involved in moving this forward?

5.5 Colleen shared next steps for exploring this topic

6.0 Other business:

6.1 Co-Chairs for 2016-17 Year of Meetings

Motioned by Anne Duncan

Seconded by Jacquie Tucker

That Kim Calder and Rose Balbuena serve as Co-Chairs for the Seven Oaks and Inkster LHIG for the 2016-17 year of meetings

6.2 LHIG members shared their ideas for potential future topics

6.3 WRHA’s Annual General Meeting – Tuesday, October 25 – members invited to attend.

6.4 Next meeting date – Tuesday, November 8, 2016

6.5 Members completed meeting evaluation

6.0 Meeting was adjourned at 8:00pm