

3.0 Minutes – March 7, 2017

Moved by Anne Duncan

Seconded by Peter Trojka

RESOLVED THAT the minutes of March 7, 2017 be approved as circulated

4.0 New Business:

4.1 Staff introduced the topic – Access and Navigation of the Health Care System – provided a background on why it is important to provide feedback on this during system transformation. The Board Chair shared comments on the importance of this topic for the WRHA Board.

4.2 LHIG members took part in patient journey mapping exercise to share their experience accessing and navigating health services

4.3 Staff invited each member to share their patient journey. They were asked to consider what worked well for them and where they experienced challenges. They were also asked to consider what equity issues could be experienced.

4.4 Staff shared what the next steps would be in this exploration of this topic.

5.0 Other business:

5.1 Co-Chairs for 2017-18 Year of Meetings

Motioned by Valerie Williams

Seconded by Anne Duncan

That Peter Trojka, Jay Punji, and Ashley Saulog serve as Co-Chairs for the Seven Oaks and Inkster LHIG for the 2017-18 year of meetings

5.2 Staff shared an update on changes happening in the health care system

5.3 Staff shared examples of recent use of LHIG input in the region

5.4 LHIG members were invited to share their ideas for potential future topics

5.5 Staff let members know about WRHA's Annual General Meeting – Friday, October 27th at 11:30am at Grace Hospital.

5.6 November meeting date was determined by members – Wednesday, November 29, 2017 at Seven Oaks Health and Social Services Centre – 3-1050 Leila Ave.

5.7 Members completed the meeting evaluation

6.0 The meeting was adjourned at 8:00pm.