



**Seven Oaks and Inkster (and staff)  
LOCAL HEALTH INVOLVEMENT GROUP**

**DATE:** Wednesday, March 11, 2020  
**TIME:** 5:15pm dinner, 5:30 meeting started  
**PLACE:** Seven Oaks Health and Social Services – 3-1050 Leila Avenue

**PRESENT: LHIG Members:**

Hicham Bagui  
Walter Murray  
Victoria Ponomets  
Laryssa Sawchuk  
Sukhy Sidhu  
Diana Szymanski  
Kathy-Lynn Teles

Staff who attended:

RuthAnne L  
Jasmin S  
Kelly L  
Sandy S  
Anita S  
Kirsten B  
Jody D  
Nicole P  
Ade A  
Rose S  
Kathryn O  
Bonnie M  
Al M  
Shannon S  
Sandra K  
Brenda B  
Lori F

**WRHA Support to LHIGs**

Basil Evan, Critical Care  
Lea Mutch, Population and Public Health  
Colleen Schneider, Manager, LHIGs  
Pat Younger, Community Area Director

## **Regrets**

Gurleen Aulakh  
Roy Bechard  
Rita Costa  
Margaret Dominowski  
Olia Katchanovski  
Jay Punji  
Rose Troia

(I need to find the minutes from this meeting)

### **1.0 Call To Order**

\_\_\_\_\_ called the meeting to order at 5:50pm.

### **2.0 Agenda – March 11, 2020**

Moved by \_\_\_\_\_ Secoded by \_\_\_\_\_  
RESOLVED THAT the agenda of be approved as circulated.

### **3.0 Minutes – January 30, 2020**

Moved by \_\_\_\_\_ Secoded by \_\_\_\_\_  
RESOLVED THAT the minutes of January 30, 2020 be approved as circulated

### **4.0 Business Arising: Unconscious Bias and its Impact on Patient Experience and Health Outcomes**

- 4.1 Goals for meeting and individual goals.
- 4.2 Overview of what we've heard from LHIG members and staff about unconscious bias
- 4.3 Large group feedback – Did you learn anything new or suprizing from hearing staff or public perspectives?
- 4.4 Review -- The Ice-berg – the harm and impact of unconscious bias in health care and opportunities for change
- 4.5 Brain-storming and idea generating in small groups:
  - Where in an interaction with the health system can unconscious bias happen?
  - What kind of a process do we need in place to support both staff and patients/family members to resolve issues of bias, micro-aggressions etc. so that they feel safe and heard?
  - Come up with ideas of how we can build understanding about bias and its impacts and address and address these in health care interactions and decision-making – 3 small groups (interpersonal, organizational, and system levels)

### **5.0 Other business:**

- 5.1 Other business – LHIG members finishing terms, end of year meeting, recruitment, evaluation – one for LHIG members and one for staff and other engagement volunteers.
- 5.2 Future topics
- 5.3 Meeting survey

### **6.0 Meeting adjourned at 8:00pm**