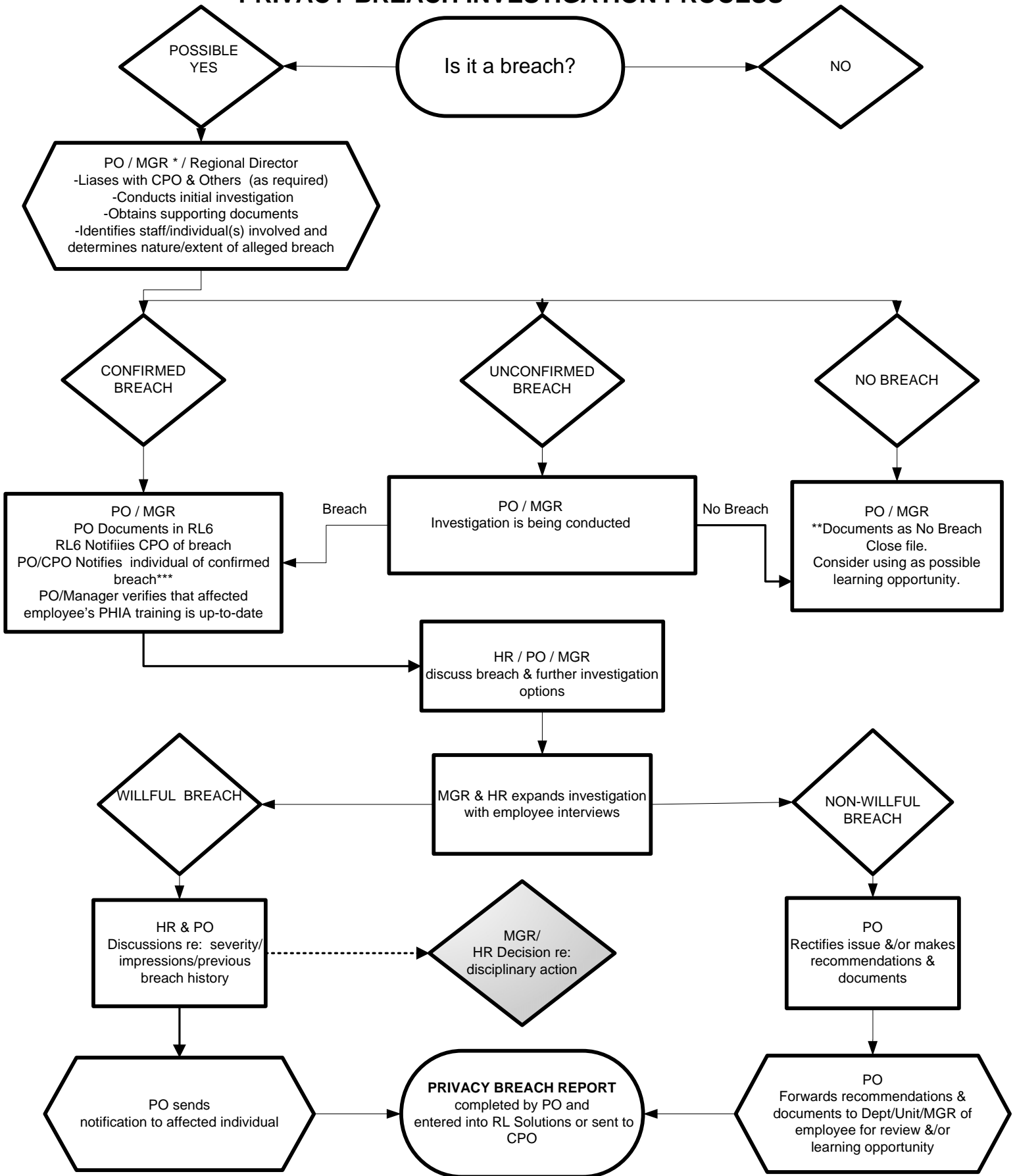


PRIVACY BREACH INVESTIGATION PROCESS



"Individual" means the patient/client/resident

* Manager notifies Regional Director when breach is confirmed or as appropriate

**In consultation with CPO, if issue raised by complainant notifies complainant that no breach occurred

***Where risk of significant harm exists

PO = Privacy Officer

CPO = WRHA Chief Privacy Officer