



Meet the WRHA Regional Organization & Staff Development (OSD) Team!

Located at:
Isabel M. Stewart Building
Health Sciences Centre
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Lily Bale-Feldman MBA, PROSCI Change Management Certified) Organizational Development Consultant



For over 25 years, Lily has partnered with business clients to create sustainable organizational success through the development of healthy organizational cultures. Lily is a strategic Human Resources professional with extensive international experience within the Organizational Development (OD) arena who enjoys working in cross-functional and cross-disciplinary teams for the purpose of defining, implementing and monitoring project strategy and developing appropriate tools and processes to ensure successful change improvement transitions. Lily's areas of expertise are organizational development, talent management, and change management.

Sheila Betker (CPHR, CTDP, MBA, MA), Leadership Development Consultant. For over 20 years, Sheila has helped organizational leaders create productive work teams and meet organizational goals in a variety of industries. She has extensive experience conducting needs assessments, developing and delivering training, and consulting on performance issues with a specialization in leadership development, performance management, change management, and employee engagement. Sheila designs, develops and facilitates leadership development and talent management programs. She is a certified LEADS Organizational Facilitator.



Brenda Hamer, Human Resource Assistant. Brenda is responsible for planning workshop logistics for the OSD Workshops and EAP workshops. She provides online registration support and assists with the administration and coordination of WRHA general orientation. Brenda has been with the WRHA for over 10 years.



Susan Hologroski, (BA, BRS), Staff Development Coordinator. Susan has worked in OSD for 10 years. Susan supports staff through managing Student Placement Agreements, coordinating the WRHA New Employee Orientation Program, the Health Services Leadership Management Program and facilitating workshops throughout the WRHA. Susan has been a Certified LEADS Facilitator since 2016



Rakshita Joshi (CPHR), SHRM-SCP, Employee Engagement Consultant

Rakshita is presently the Employee Engagement Consultant with Organization & Staff Development, within the Winnipeg Regional Health Authority. She has worked extensively in the areas of talent management, employee engagement, organizational development, change management, recruitment amongst many other areas of Human Resource function. Over her career of 20 + years, Rakshita has worked internationally in the capacity of a General HR practitioner responsible for senior level positions in multinational corporations across various sectors like health, manufacturing, telecom, service and retail. She has her masters in social work and is passionate about making a difference to the life of others.



Sandi Mitchell, (RN, BN), MBTI Certified, Regional Manager Organization & Staff Development.

In her career of 35+ years working in both Federal, Provincial, Municipal Governments and the private sector, Sandi has extensive knowledge and experience in areas of leadership development, change management, critical incident stress management, team performance, and all the “people issues” that are part and parcel of any organization.



Stefanie Pielahn, Instructional Designer. With almost 10 years of experience in instructional design, 13 years of experience teaching – online as well as in person, and almost 20 years of experience in implementation and technical support, Stefanie provides the Organization and Staff Development department with visual and teaching products in order to enhance the various projects in the department. Her work ranges from providing visual and technical consultation on projects where needed, simple design of images, (info) graphics, animated PowerPoint presentations and videos to complex eLearning course design, creation and management, and anything in-between. She also assists with the facilitation and teaching of workshops in an expanding capacity.



Dana Whyte, Event & Conference Planner. With over 30 years' experience in the department, Dana coordinates regional events including long service recognition awards for the WRHA and the Employee Discount program.

