

Client Satisfaction Survey Questions

Meals:

Are you satisfied with the way the food tastes?

Are the hot foods served hot and the cold foods served cold?

Are you satisfied with the variety of foods provided?

Is there enough food offered at each meal?

Are you happy with the menu choices each month?

As a result of the congregate meal program, do you feel that you eat healthier?

Are the foods that are offered healthy choices?

Do you feel that the cost of the meals is affordable?

Does the meal program have options for people with special dietary needs (e.g. vegetarian, diabetic, etc.)?

Can you take leftover food home?

What type of foods would you like to see offered?

Social Isolation:

Does the meal program allow you to socialize with others?

Do you now enjoy mealtime more because of the company?

As a result of the meal program, do you have something to look forward to?

Do you feel cared for by the meal program staff/volunteers?

Have you made friends because of the meal program?

Do you enjoy socializing at mealtime?

Site Characteristics:

Would you recommend this meal program to a friend?

Are the staff and volunteers at the site friendly and respectful?

Is the environment pleasant, welcoming, and supportive?

Is attending the meal program easily accessible?

Do you have any suggestions that would make the congregate meal program better? Please write your ideas and suggestions below.